

## Privacy Policy

### 1. Hosting

#### 1.1. External hosting

This website is hosted by an external service provider (hoster). The personal data collected on this website is stored on the hoster's servers. This may include IP addresses, contact requests, meta and communication data, contract data, contact data, names, website accesses, and other data generated via a website.

The hoster is used for contractual performance with our potential and existing customers (Art. 6(1)(b) GDPR) and in the interest of a safe, fast, and efficient provision of our online services by a professional provider (Art. 6(1)(f) GDPR).

Our hoster will only process your data to the extent necessary to fulfill its service obligations and will follow our instructions regarding this data.

#### 1.2. Conclusion of a Data Processing Agreement

We have concluded a data processing agreement with our hoster to ensure data protection-compliant processing.

### 2. General notes and mandatory information

#### 2.1. Data protection

The operators of these pages take the protection of your personal data very seriously. We treat your personal data confidentially and in accordance with the statutory data protection regulations and this privacy policy.

When you use this website, various personal data are collected. Personal data is data with which you can be personally identified. What data we gather and how it is used are covered in this privacy policy. It also explains how and for what purpose this is done.

We point out that data transmission over the Internet (e. g. communication by e-mail) may have security gaps. Complete protection of the data against access by third parties is not possible.

#### 2.2. Note on the data controller

The controller responsible for data processing on this website is:

IWOP GmbH  
Albert-Einstein-Straße 1  
49076 Osnabrück  
Germany

Represented by: Philipp Moritz Hund, CEO

Phone: (+49) 0541 34371050  
E-Mail: [mail@teamlove.app](mailto:mail@teamlove.app)

The controller is the natural or legal person who, alone or jointly with others, determines the purposes and means of processing personal data (e. g. names, e-mail addresses, etc.).

### **2.3. Statutory data protection officer**

We have appointed a data protection officer for our company:

TopZert GmbH  
Heiko Beemers  
Stader Landstr. 27a  
21762 Otterndorf  
Germany

Phone: +49 4751 999 54 69  
E-Mail: [datenschutz@topzert.eu](mailto:datenschutz@topzert.eu)

### **2.4. Revocation of your consent to data processing**

Many data processing operations are only possible with your express consent. You can revoke your consent at any time. An informal e-mail message to us is sufficient. The legality of the data processing carried out until the revocation remains unaffected by the revocation.

### **2.5. Right to object to data collection in special cases and to direct advertising (Art. 21 GDPR)**

If the data processing is based on Art. 6(1)(e) or (f) GDPR, you have the right to object to processing your personal data at any time for reasons arising from your particular situation; this also applies to profiling based on these provisions. This privacy policy contains the respective legal basis for processing. If you object, we will no longer process your personal data unless we can demonstrate compelling legitimate grounds for the processing that outweigh your interests, rights, and freedoms, or the processing serves the enforcing, exercising, or defending legal claims (objection under Art. 21(1) GDPR).

If your personal data is processed for direct marketing purposes, you have the right to object at any time to the processing of personal data concerning you for such marketing; this also applies to profiling insofar as it is associated with such direct marketing. If you object, your personal data will no longer be used for direct marketing purposes (objection under Art. 21(2) GDPR).

### **2.6. Right of appeal to the competent supervisory authority**

In the event of a violation of the GDPR, data subjects shall have a right of appeal to a supervisory authority, in particular in the Member State of their habitual residence, their place of work, or the place of the alleged violation. The right of appeal is without prejudice to other administrative or judicial remedies.

## 2.7. Right to data portability

You have the right to have data that we process automatically based on your consent or in fulfillment of a contract delivered to you or a third party in a commonly used, machine-readable format. If you request the direct transfer of the data to another controller, this will only be done insofar as it is technically feasible.

## 2.8. SSL or TLS Encryption

This site uses SSL or TLS encryption for security reasons and to protect the transmission of confidential content, such as orders or requests that you send to us as the site operator. You can recognize an encrypted connection by the fact that the address line of the browser changes from "http://" to "https://" and by the lock symbol in your browser line.

If SSL or TLS encryption is activated, the data you transmit to us cannot be read by third parties.

## 2.9. Information, deletion, and correction

Within the framework of the applicable legal provisions, you have the right at any time to receive free information about your stored personal data, its origin and recipient, and the purpose of data processing and, if necessary, a right to correction or deletion of this data. You can contact us at any time at the address given in the imprint if you have any further questions about personal data.

## 2.10. Right to restriction of processing

You have the right to request the restriction of processing your personal data. You can contact us at any time at the address given in the imprint. The right to restriction of processing exists in the following cases:

- If you dispute the accuracy of your personal data stored by us, we usually need time to verify this. For the duration of the examination, you have the right to request the restriction of processing your personal data.
- If processing your personal data is unlawful, you may request the restriction of data processing instead of deletion.
- If we no longer need your personal data, but you need it to exercise, defend or enforce legal claims, you have the right to request the restriction of processing your personal data instead of deletion.
- If you have filed an objection under Art. 21(1) GDPR, balancing your and our interests must be carried out. As long as it has not yet been determined whose interests prevail, you have the right to request the restriction of processing your personal data.

If you have restricted the processing of your personal data, this data may - apart from being stored - only be processed with your consent or for enforcing, exercising, or defending legal claims or protecting the rights of another natural or legal person or for reasons of an important public interest of the European Union or a Member State.

## 2.11. Objection to advertising e-mails

The use of contact data published as part of the imprint obligation for sending unsolicited advertising and information materials is hereby prohibited. The operators of the pages expressly reserve the right to take legal action in the event of unsolicited sending of advertising information, such as spam e-mails.

### 3. Data collection on this website

#### 3.1. Cookies

Our websites use so-called "cookies". Cookies are small text files and do not cause any damage to your terminal device. They are stored either temporarily for the duration of a session (session cookies) or permanently (permanent cookies) on your device. Session cookies are automatically deleted at the end of your visit. Permanent cookies remain stored on your device until you delete them yourself or an automatic solution is provided by your web browser.

Some third-party cookies may also be stored on your device when you enter our website (third-party cookies). These enable us or you to use certain third-party services (e. g. cookies for processing payment services).

Cookies have various functions. Many cookies are technically necessary, as certain website functions would not work without them (e. g. the language selection or the display of videos). Other cookies are used to evaluate user behavior or display advertising.

Technically necessary cookies (e. g. language setting cookies) are stored based on Art. 6(1)(f) GDPR. We have a legitimate interest in storing cookies to deliver our services in the most optimal and technically error-free manner possible. Other cookies are only stored with your consent based on Art. 6(1)(a) GDPR. The consent can be revoked at any time in the future.

You can set your browser so that you are informed about the setting of cookies and only allow cookies in individual cases, exclude the acceptance of cookies for certain cases or in general, and activate the automatic deletion of cookies when closing the browser. Disabling cookies may limit the functionality of this website.

Insofar as cookies are used by third parties or for analysis purposes, we will inform you separately in the context of this privacy policy and, if necessary, request your consent.

#### 3.2. Server log files

The provider of the pages automatically collects and stores information in so-called server log files, which your browser automatically transmits to us. These are:

- Browser type and browser version
- Operating system used
- Referrer URL
- Host name of the accessing computer
- Time of the server request
- IP address

This data will not be merged with other data sources.

This data is collected based on Art. 6(1)(f) GDPR. The website operator has a legitimate interest in the technically error-free presentation and optimization of its website – for this purpose, the server log files must be collected.

#### 3.3. Request by e-mail, telephone, or fax

If you contact us by e-mail, telephone, or fax, your request, including all resulting personal data (name, inquiry), will be stored, and processed by us to process your request. We will not pass on this data without your consent.

The processing of this data is based on Art. 6(1)(b) GDPR, if your request is related to the performance of a contract or is necessary to carry out pre-contractual measures. In all other cases, the processing is based on your consent (Art. 6(1)(a) GDPR) and/or on our

legitimate interests (Art. 6(1)(f) GDPR), as we have a legitimate interest in the effective processing of requests send to us.

The data you send to us via contact requests will remain with us until you request us to delete it, revoke your consent to store it, or the purpose for data storage no longer applies (e. g. after your request has been processed). Mandatory legal provisions - in particular legal retention periods - remain unaffected.

### **3.4. Creating a user account**

**3.5.** If you create a user account with us, your data (e. g. name, e-mail address) will be stored and processed by us. All data provided by you is used solely for processing your registration and providing our service in the context of using your account. We do not share this data without your consent.

The processing of this data is based on Art. 6(1)(b) GDPR.

The data you send us by creating a user account will remain with us until you delete your user account, or it is terminated by us based on the reasons listed in the GTC. Mandatory legal provisions - in particular legal retention periods - remain unaffected.